



ICBC is here to support you, and the health care providers you choose, to enable the most appropriate path to recovery.

Please take your B.C. Services Card and this document to your appointment. Remember to tell your doctor or health care provider that your visit is a result of a crash or ICBC claim and provide them with your claim number.

Paying for your prescribed medication

If your doctor prescribes medication for you because of a claim, your out-of-pocket expenses may be considered for reimbursement.

Where to submit your receipts for reimbursement

- If you have extended health benefit coverage (for example, any plan with your employer or your spouse), you must submit your receipts to all available plans first.
- If you don't have extended health coverage, or there is any portion that your available plans do not cover, you must submit your receipts for review to your claim representative within 60 days of the item purchase date.

Paying for your treatment

Pre-approved treatments

We want you to select the treatment that meets your rehabilitation needs. Pre-approved treatments are available within the first 12 weeks and health care providers are able to bill ICBC directly for these services, at the rates listed below.

Service	Pre-authorized Treatments
Physiotherapy	25
Chiropractic	25
Massage Therapy (RMT)	12
Kinesiology / Active Rehabilitation	12
Psychological Counselling	12
Clinical Counselling	12
Acupuncture	12

Fees Covered Per Visit

Health Care Provider	ICBC Fee Per Treatment
Physiotherapist	\$79
Chiropractor	\$53
Registered Massage Therapist	\$80
Kinesiologist	\$78
Psychologist	\$195
Registered Clinical Counsellor	\$120
Registered Acupuncturist Practitioner	\$88

If your health care provider doesn't bill ICBC directly, you must submit your receipts for review to your claim representative within 60 days of the treatment date or item purchase date.

Please be aware that some health care providers charge more than the ICBC rates stated above. Fees in excess of these amounts are not covered by ICBC.

If you have an extended or private health care plan, you may seek reimbursement for additional amounts through your plan.